

# Auditor Roles in Government Performance Measurement Project

## *Criteria for Assessing Relevance and Reliability of Performance Information*

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### **Sample Criteria for Assessing the Relevance of Performance Measures**

**The measures for a program, service, or agency should be:**

- **Aligned:**
  - Linked to mission, goals, and objectives.
- **Complete:**
  - Include essential aspects of performance.
- **Useful:**
  - Timely
  - Understandable
  - Comparable,
  - Responsive to change
  - Meet the broad needs of users.

### **Sample Criteria for Assessing the RELIABILITY of Performance Measures and Data**

**Each measure and its data should be:**

- **Accurate:**
  - Computed correctly
  - Neither overstated nor understated
  - Appropriately precise.
- **Valid:**
  - Corresponds to the phenomena reported
  - Correctly defined
  - Data and calculation comply with the definition of the measure
  - Data are unbiased.
- **Consistent:**
  - Consistent with previous reporting periods
  - Controlled by adequate systems.